

LET'S SHOP TOGETHER SAFELY

COVID-19 HEALTH & SAFETY PROTOCOLS

Updated August 11, 2020

To Our Fabricland Community,

We wanted to extend a huge 'Thank You' to all of you in our sewing community. We're blown away every day by our customers, and greatly appreciate your support during these times.

The safety of our staff and Fabricland community remains our top priority. To provide you with the safest shopping experience possible, we've added the following measures:

- Face coverings are required while in the store. Cloth or disposable, bandannas, scarves or other cloth coverings which cover both your nose and mouth can be used. A face shield can be worn in addition to a face covering. **Exemptions:**
 - Children under 2 years of age are exempt.
 - Fabricland accommodates individuals who cannot wear a face covering due to medical reasons; those individuals may enter the store wearing only a face shield. They may also use our Curbside Pickup option.
- Curbside Pick-up is available: **PPE Basics & Other** OR **Outdoor Living**
- Reduced operating hours and staff. For store hours, please visit our **Store Locator**.
- The first hour of opening each day is priority entry for seniors over 60 years old, first responders & front-line workers. *ID will be required.
- Please limit contact with fabrics/products by only touching the items that you intend to purchase.
- Rigorous cleaning schedule with enhanced sanitation plan.
- Public washrooms are not available at this time.
- Sanitizer is available upon entry to the store.
- There is a limit to the number of people in the store at any one time. Only 15-25 people at one time dependent on the size of the location. Every effort will be made to accommodate families and large groups. Please keep in mind that if there are more than 2 shoppers per group, you may be required to wait until an equal number of shoppers have left the store for your family/group to enter.
- Social distancing signage and floor markers.
- Plexiglass protective screens at our cash desk.
- Plastic bags will be provided free of charge as reusable shopping bags will not be permitted in the store.
- No exchanges or refunds are allowed at this time. This includes items purchased in the past. All purchases are final sale.

For the safety of our customers and employees and to prevent the spread of COVID-19, in addition to our new procedures, we ask that if you are feeling ill, have symptoms of COVID-19 or have been in contact with individuals that have shown COVID-19 symptoms, please stay home.

We greatly appreciate your patience and understanding during these unprecedented times. We look forward to seeing you in-store and curbside.

Thank you for your loyalty and continued support,
The Fabricland Ontario Team

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